

# In2assessments

## End Point assessment for

### Operations manager Level 5 - ST0385

#### Unlocking the potential of operational management

*Reliable and fair assessments to validate skills and expertise*

#### What is an operations manager?

A person who performs leadership and management duties, with a team and senior managers. The purpose of the role is to provide leadership, with operational and project responsibilities, often managing individuals or a team, giving direction, guidance and support to achieve set goals. A crucial role for the effective running of departments within an organisation to ensure functions are administered and maintained in accordance with legislation and organisational policies and procedures. Operations managers provide clear and inclusive leadership and direction within their area of responsibility. This typically involves setting, managing, and monitoring the achievement of core objectives aligned with the organisation's overall strategic goals.

In their daily role an operations manager interacts with colleagues across a variety of functions, including HR, finance, IT, sales and marketing and project groups. There is engagement with stakeholders, such as customers, suppliers etc. They operate within an agreed budget and with available resources, reporting to a senior leader. Responsibilities also include decision making and guiding or influencing the decision of others, collecting and interpreting data, analysing resources and improving efficiency, while applying business continuity.

#### Your Apprenticeship Journey

##### Minimum duration:

At least 12 months, typical duration 24 months on-programme.

English & Maths qualifications in line with apprenticeship funding rules

#### End Point Assessment Journey

##### Gateway

- Met the requirements of minimum length on-programme learning
- Your employer agrees you are ready for end point assessment
- You have the English & Maths qualifications required
- Underpinning portfolio of evidence is ready for submission for professional discussion

#### End point assessment period is 5 months

- Project with report
- Professional discussion underpinned by portfolio of evidence

## Professional recognition

The apprenticeship aligns with The Chartered Management Institute for Member (CMI) and Chartered Manager status, where you can evidence 3+ years of management experience.

[CMI Career Confidence | Management & Leadership Development](#)

Also aligns with the Institute of Leadership for Managers (ILM)

[ILM](#)

Contact the relevant professional body for more information.

## Why In2assessments

- We operate nationally, with our experienced team of independent assessors to provide fair, safe and reliable assessment
- Each end point assessment is tailored to the needs of the apprentice and site-specific requirements
- Simple to complete online process, from registration through to certification

**EPA cost: £1,000.00 (remote)**

Registration fee £150.00 & Gateway Fee £850.00

**EPA Cost: £1100.00 (f2f)**

Registration fee £200.00 & Gateway Fee £900.00

**Contact us: [contact@in2assessments.co.uk](mailto:contact@in2assessments.co.uk)**

**[www.in2assessments.co.uk](http://www.in2assessments.co.uk)**